



WHERE BEAUTIFUL JEWELRY BEGINS™  
WWW.NINADESIGNS.COM : 800.336.NINA

## Merchandise Return Form



Customer Name:		Date:	
Business Name:		Account #:	
Address:			
City:	State:	Zip:	
Phone #:	Country:		

### Items for Return:

Qty	Style #	Description	From Invoice #	Reason

Reason Codes:
A. Not as Expected
B. Did Not Need
C. Changed Mind
D. Damaged
E. Defective
F. Received Incorrect Item
G. Ordered Incorrect Item
H. Other - please explain:

How would you like us to handle your return/exchange?

Exchange (see next section)  
  Return to original form of payment  
  Store Credit

### Items for Exchange:

Qty	Style #	Description	Price
Total:			

If the total cost of exchanged items is greater than returned amount, please indicate your payment preference:

<input type="checkbox"/>	Same as original order
<input type="checkbox"/>	Contact me for payment

### Shipping your return:

<p>Returns will only be accepted within 10 days of initial receipt of order and must be in original condition. Please package your return in a sturdy box to prevent damage during shipping, as we cannot credit you for returned items that arrive to us damaged. We do not refund the cost of return shipping. Returned items that counted towards an invoice or quantity discount may require the original discount be recalculated based on the items you keep. This recalculation will be factored into your refund or exchange amount. Please ship your return to:</p>	<p>Nina Designs Attn: Returns 1000 Pardee Street Berkeley, CA 94710 USA</p>
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